

Thank you for contacting American Express Travel¹ and for your interest in booking a cruise or tour. As you review your travel plans, please find below some important information on the trip protection option(s) offered through your tour operator or cruise line.

Trip Cancellation Protection and Travel Insurance

Tour operators and cruise lines typically bundle trip cancellation protection and travel insurance in their trip protection option(s).

Trip cancellation protection allows you to be reimbursed up to a certain percentage of the cost you paid if you cancel your trip. Once purchased, the cost of the trip cancellation protection is generally not refundable and the reimbursement you will receive from the tour operator/cruise line for your trip may be in cash or as a credit toward a future trip, which credit may be subject to limitations.

Travel insurance is intended to protect you and the other travelers against sudden or unforeseen events, such as travel interruption, baggage delay, medical or dental costs incurred in connection with your trip.

While trip cancellation protection and travel insurance are generally offered by tour operators and cruise lines as a package, you may be able to purchase them separately by directly calling the tour operator or cruise line or the insurance provider noted below.

The purchase of trip cancellation protection and travel insurance is not required in order to purchase any other product or service.

Travel insurance provides coverage that only applies during the covered trip. You may have coverage from other sources that provides you with similar benefits and coverage may be subject to different restrictions depending upon your other coverage. You may wish to compare the terms of the travel insurance policy with your existing life, health, home, and automobile insurance policies. If you have any questions about your current coverage, call your insurer or insurance agent or broker.

If you have any questions about the travel insurance policy, contact the insurance provider noted below. If you have any question about the trip cancellation protection coverage, contact the tour operator or cruise line.

American Express Travel counselors are permitted to provide general information about the insurance offered through the tour operator or cruise line but are not licensed or qualified to answer technical questions about the terms and conditions of the insurance offered through the tour operator or cruise line, or to evaluate the adequacy of your existing insurance coverage.

American Express Travel provides the information above for quick reference only. It does not include or purport to include every piece of information that may be relevant to your assessment or decision to buy the trip protection option(s) offered through your tour operator

¹A division of American Express Travel Related Services, Inc. the Designated Responsible Person may be reached by mail at the offices of American Express Travel Related Services, Inc., 3 WFC New York, NY 10285 or by phone at 800.528.4800

or cruise line. We encourage you to carefully review the documentation of the tour operator/cruise line or insurer to understand what is covered, any applicable limitations and exclusions, and the requirements for filing a claim with the trip provider or insurer, and to make your final determination to purchase or not purchase the trip protection option based on that documentation.

This email is a servicing email meant to provide you with information to help you determine if you would like to purchase the trip protection option offered through your tour operator or cruise line in connection with your upcoming trip. This email is not sent to you for marketing purposes and you are under no obligation whatsoever to purchase any trip protection option. If you are not interested in any trip protection option(s) offered through your tour operator or cruise line, please disregard this email and its contents entirely.

Each state's department of insurance provides a way to file a complaint with the Commissioner of Insurance in your state of residence. Please visit <https://myamextravel.com/stateinsurance> for the state insurance department contact information for filing a complaint.

Should you choose to book with one of these suppliers, links to information to assist you in evaluating available trip cancellation protection and travel insurance options are listed below:

Cruise Line	Insurer	URL Link to Description of Coverage
Ama Waterways	Travelex Insurance Services, Inc. 9140 West Dodge Road, Suite 300, Omaha, NE 68114 8:00am - 7:00pm (CST) Monday-Friday 1-844-845-8697 or 402-505-7096	Ama Waterways Description of Coverage
Avalon Waterways	Trip Mate, Inc. 9225 Ward Parkway, Suite 200 Kansas City, Missouri 64114 1-800-888-7292	Avalon Waterways Description of Coverage
Azamara Club Cruises	Aon Affinity Travel Practice 900 Stewart Avenue Garden City, NY 11530-9998 8:00 AM – 10:00 PM (EST), Monday – Friday 9:00 AM – 5:00 PM (EST), Saturday 1-877-538-3816 or 1-516-342-7262	Azamara Club Cruises Description of Coverage

Celebrity Cruises	<p>Aon Affinity Travel Practice 900 Stewart Avenue Garden City, NY 11530-9998 8:00 AM – 10:00 PM (EST), Monday – Friday 9:00 AM – 5:00 PM (EST), Saturday 1-800-797-4516 or 1-516-342-7262</p>	Celebrity Cruises Description of Coverage
Crystal Cruises	<p>Aon Affinity Travel Practice 900 Stewart Avenue Garden City, NY 11530-9998 8:00 AM – 10:00 PM (EST), Monday – Friday 9:00 AM – 5:00 PM (EST), Saturday 1-800-521-4591 or 1-516-342-2720.</p>	Crystal Cruises Description of Coverage
Cunard Line	<p>Aon Affinity Travel Practice 900 Stewart Avenue Garden City, NY 11530-9998 8:00 AM – 10:00 PM (EST), Monday – Friday 9:00 AM – 5:00 PM (EST), Saturday 1-800-323-3153 or 1-516-342-2720.</p>	Cunard Line Description of Coverage
Disney Cruise Line	<p>Transamerica Casualty Insurance Co 1650 Watermark Drive Columbus, OH 43215 (NAIC No. 10952) 800.797.2643</p>	Disney Cruise Line Description of Coverage
Holland America Line	<p>Aon Affinity Travel Practice 900 Stewart Avenue Garden City, NY 11530-9998 8:00 AM – 10:00 PM (EST), Monday – Friday 9:00 AM – 5:00 PM (EST), Saturday 1-(800) 453-4047 or -1-(516) 342-7262</p>	Holland America Line Description of Coverage
MSC Cruises	<p>CSA Travel Protection and Insurance Services (800) 661-7024 Reference Plan Code G452</p>	MSC Cruise Line Description of Coverage

Norwegian Cruise Line	<p>Aon Affinity Travel Practice 900 Stewart Avenue Garden City, NY 11530-9998</p> <p>8:00 AM – 10:00 PM EST, Monday – Friday 9:00 AM – 5:00 PM EST, Saturday 1-800 722-5672 or -1-516- 342-7262</p>	<p>Norwegian Cruise Line Description of Coverage</p>
Oceania Cruises	<p>Aon Affinity Travel Practice 900 Stewart Avenue Garden City, NY 11530-9998</p> <p>8:00 AM – 10:00 PM EST, Monday – Friday 9:00 AM – 5:00 PM EST, Saturday 1-800-457-7709 or 1-516-342-2720</p>	<p>Oceania Cruises Description of Coverage</p>
Princess Cruises	<p>Aon Affinity Travel Practice 900 Stewart Avenue, Garden City, NY 11530-9998</p> <p>8:00 AM – 10:00 PM EST, Monday – Friday 9:00 AM – 5:00 PM EST, Saturday 1-877-846-8833 or 1-516-342-2720</p>	<p>Princess Cruise Line Description of Coverage</p>
Regent Seven Seas Cruises	<p>Aon Affinity Travel Practice 900 Stewart Avenue, Garden City, NY 11530-9998</p> <p>8:00 AM – 10:00 PM EST, Monday – Friday 9:00 AM – 5:00 PM EST, Saturday 1-800-453-4023 or 1-516-342-2720</p>	<p>Regent Seven Seas Cruises Description of Coverage</p>
Royal Caribbean International	<p>AON Affinity Travel Practice 900 Stewart Avenue Garden City, NY 11530-9998</p> <p>8:00 AM – 10:00 PM EST, Monday – Friday 9:00 AM – 5:00 PM EST, Saturday 1-800-453-4022 or 1-516-342-2720</p>	<p>Royal Caribbean International Description of Coverage</p>
Seabourn Cruise Line	<p>Aon Affinity Travel Practice 900 Stewart Avenue, Garden City, NY 11530-9998</p> <p>8:00 AM – 10:00 PM EST, Monday – Friday 9:00 AM – 5:00 PM EST, Saturday 1-800-453-4023 or 1-516-342-2720</p>	<p>Seabourn Cruise Line Description of Coverage</p>

Silversea Cruises	Aon Affinity Travel Practice 900 Stewart Avenue Garden City, NY 11530-9998 8:00 AM – 10:00 PM EST, Monday – Friday 9:00 AM – 5:00 PM EST, Saturday 1-800-453-4023 or 1-516-342-2720	Silversea Cruises Description of Coverage
Uniworld Boutique River Cruise Collection	Aon Affinity Travel Practice 900 Stewart Avenue Garden City, NY 11530-9998 8:00 AM – 10:00 PM EST, Monday – Friday 9:00 AM – 5:00 PM EST, Saturday 1-800-453-4023 or 1-516-342-2720	Uniworld Boutique River Cruise Collection Description of Coverage
Viking Cruises	Trip Mate, Inc. 9225 Ward Parkway, Suite 200 Kansas City, Missouri 64114 1-800-888-7292	Viking Cruises Description of Coverage
Windstar Cruises	Trip Mate, Inc. 9225 Ward Parkway, Suite 200 Kansas City, Missouri 64114 1-800-888-7292	Windstar Cruises Description of Coverage
Tour Operator	Insurer	URL Link to Description of Coverage
Abercrombie & Kent	Aon Affinity, 300 Jericho Quadrangle, Jericho, NY 11753 Phone: 1-800-323-4947 or 1-516-342-2720	Abercrombie & Kent Description of Coverage
Brendan Vacations	Aon Affinity Travel Practice 900 Stewart Avenue Garden City, NY 11530-9998 8:00 AM – 10:00 PM EST, Monday – Friday 9:00 AM – 5:00 PM EST, Saturday 1-877-846-8875 or 1-516- 342 7292	Brendan Vacations Description of Coverage
Classic Vacations	Trip Mate, Inc. 9225 Ward Parkway, Suite 200, Kansas City, MO, 64114, 1-844-207-1929	TSP Prestige Plan tripmate.com/wpA423P TSP Classic Plan tripmate.com/wpA423L

Delta Vacations	<p>Trip Mate, Inc. 9225 Ward Parkway, Suite 200 Kansas City, Missouri 64114</p> <p>1-800-888-7292</p>	<p>Delta Vacations Description of Coverage</p>
Funjet Vacations	<p>Aon Affinity 300 Jericho Quadrangle, P.O. Box 9022, Jericho, NY 11753</p> <p>8:00 AM – 10:00 PM EST, Monday – Friday 9:00 AM – 5:00 PM EST, Saturday</p> <p>1-800-527-3522 or 1-516-342-2720</p>	<p>Funjet Vacations Description of Coverage</p>
Globus /Monograms / Cosmos	<p>Trip Mate, Inc. 9225 Ward Parkway, Suite 200 Kansas City, Missouri 64114</p> <p>Tel: 1-800-888-7292</p>	<p>Globus family of brands (includes Monograms and Cosmos) Description of Coverage</p>
Insight Vacations	<p>Aon Affinity Travel Practice 900 Stewart Avenue Garden City, NY 11530-9998</p> <p>8:00 AM – 10:00 PM EST, Monday – Friday 9:00 AM – 5:00 PM EST, Saturday</p> <p>1-866-808-7161 or 1-516-342-7292</p>	<p>Insight Vacations Description of Coverage</p>
Kensington Tours	<p>Travelex Insurance Services, Inc. 9140 West Dodge Road, Suite 300, Omaha, NE 68114</p> <p>8:00 AM -5:00 PM CST, Monday- Friday</p> <p>1-844-877-1876</p>	<p>Kensington Tours Description of Coverage</p>
Lindblad Expeditions	<p>Trip Mate, Inc. 9225 Ward Parkway, Suite 200 Kansas City, Missouri 64114</p> <p>1-800-888-7292</p>	<p>Lindblad Expeditions Description of Coverage</p>

Micato Safaris	<p>Trip Mate, Inc. 9225 Ward Parkway, Suite 200 Kansas City, Missouri 64114</p> <p>1-800-888-7292</p>	Micato Safaris Description of Coverage
Pleasant Holidays / Journese	<p>Trip Mate, Inc. 9225 Ward Parkway, Suite 200 Kansas City, Missouri 64114</p> <p>1-800-888-7292</p>	Pleasant Holidays (and Journese) Description of Coverage
Rail Europe	NA (Travel Protection only provided by Rail Europe)	Rail Europe Description of Coverage
Ski.com	<p>Red Sky Travel Insurance 8601 LaSalle Rd, Ste 102 Towson, MD 21286</p> <p>8:30 AM -5:00 PM EST, Monday – Friday</p> <p>1-866-889-7409</p>	Ski.com Description of Coverage
Swain Destinations	<p>Aon Affinity Insurance Services</p> <p>Allianz Global Assistance P.O. Box 71533 Richmond, VA 23255-1533 https://www.allianztravelinsurance.com/</p>	<p>To receive more information, ask your Travel Professional for a Description of Coverage, or call the program administrator of your chosen insurance, Aon Affinity, at (800) 453-4066; or Allianz, at 866-884-3556.</p> <p>Swain Destinations Description of Coverage</p>
Tauck	<p>Transamerica Casualty Insurance Co 1650 Watermark Drive Columbus, OH 43215</p> <p>800.797.2643</p>	Tauck Description of Coverage
Trafalgar	<p>Aon Affinity Travel Practice 900 Stewart Avenue Garden City, NY 11530-9998</p> <p>8:00 AM – 10:00 PM EST, Monday – Friday 9:00 AM – 5:00 PM EST, Saturday</p> <p>1-866-580-4869 or 1-516-342-7292</p>	Trafalgar Description of Coverage

Travel Bound	Trip Mate, Inc. 9225 Ward Parkway, Suite 200 Kansas City, Missouri 64114 1-800-888-7292	Travel Bound Description of Coverage
Travel Impressions	Aon Affinity Travel Practice 900 Stewart Avenue Garden City, NY 11530-9998 8:00AM -10PM EST, Monday-Friday 9:00AM – 5:00PM EST. Saturday 1-800-453-4053 or 1-516-342-2720	Travel Impressions Description of Coverage

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